

FAQ for Independent Contractors on Event Recorder Function

Q: Do I have to install a SmartDrive Event Recorder (ER) in my truck?

A: No. However, if you choose to install and maintain an ER and execute the appropriate contract addendum, you create opportunities (when the truck operator is not at fault) to be exonerated following a crash and to self-review your driving or that of your fleet driver(s). Further, you enjoy a 30% discount on Auto Liability Insurance in 2022-2023 offered through Hylant.

The technology has been improving and SmartDrive's robust system is priced at a point that brings great value to the business operations of our independent contractors. The technology will allow our ICs to review their own driving habits to continue to hone their safe driving skills

Q: Is the ER always recording?

A: The ER is recording:

- On a continuous loop of 200 hours in a DVR-type function on the controller of the unit in the truck, it records over itself in that loop
- The ER uploads to SmartDrive each 20-second event, when it is triggered
- Videos can be triggered up to one hour after the engine is shut off to capture events, such as damage to the truck while parked
- If the truck is on, the ER is on and can be triggered by shock. So, if you're hit while sleeping, the ER will record
- The ER is never focused on recording the driver in the cab, neither visually nor audibly

Q: How much video can the SR4 event recorder hold?

A: The SR4 has an 128gig hard drive, it is designed to hold about 200 hours of video. Once the hard drive is full, it will start to overwrite older videos automatically.

Q: Can I choose to record an event myself?

A: You can use the manual trigger activation if there is something you want to capture, using the manual activation triggers the event and will have it download and sent to you to review. To manually activate an event, simply press the manual button on the keypad. It is designed to record a 20-second event – 10 seconds before and 10-seconds after. You will need to reach out to the Safety Department to ensure that any manually triggered event is pushed through by SmartDrive.

Q: Who reviews triggered events?

A: SmartDrive's expert review team analyzes events. They do not have access to the driver or company details when reviewing to help provide a fair and anonymous review. If the event triggered is considered valid, SmartDrive sends the video to you to review.

Q: What do I have to do to use the system?

A: If you use the Pedigree ELD, all you do is log into Pedigree and you will automatically be logged in to the SmartDrive ER.



Q: Can I add more Camera's to my ER system?

A: At this time, United Road's initial offering will be forward facing cameras only.

Q: How long does installation take?

A: Approximately 1.5 hours.

Q: If I already have a dash cam in my truck, can I get an auto liability insurance discount that the United Road example references?

A: No, the insurance carrier Hylant is offering the discount because it's a managed service. But, you can talk to your insurance agent to determine if your insurer would offer a discount.

Q: What happens if the unit is stolen or damaged?

A: If the unit is damaged or stolen, the IC would be responsible for the replacement cost of the unit. If the unit fails through normal wear-and-tear or mechanical problems, the company will be responsible for the cost of repair or replacement.

Q: What events trigger the event recorder?

A: SmartDrive (the third-party service provider) has established triggering events, which is designed to result in the device recording a video of the event. Triggering Events:

- Failure to obey a traffic control device
- Following too closely
- Vehicle control – unsafe braking (hard stop)
- Unsafe lane management
- Speeding
- Near collisions and collisions

Q: What is "following too closely"?

A: SmartDrive is designed to trigger on prolonged following distances in three categories, as follows:

- Unsafe following <= 1 second
- Unsafe following 1.25 – 2 seconds
- Unsafe following 2.25 – 3 seconds

Q: What is "unsafe lane management"?

A: SmartDrive is designed to trigger on unsafe lane management in two categories, as follows:

- Unsafe lane change/merge/pass
- Lane departure/straddling lanes

Q: What is "speeding"?

A: SmartDrive is designed to trigger on speeding events in three categories, based on known posted speed limits:

- Speeding 6-10 mph over limit



- Speeding 11-14 mph over limit
- Speeding 15+ mph over limit

Q: How do I review my triggered events?

A: You will be given access to your triggered events through a log-in to SmartDrive, which is viewable through the SmartDrive app. You will only be able to see events related to your truck(s).

Q: How long will triggered events be available to me through SmartDrive?

A: All captured triggered events will be available for 5 days for review.

Q: How should I use the events that are available to me during that 5-day review period?

A: We encourage you to review each event in an effort to review how safely your truck is being driven, whether you or your fleet driver is behind the wheel, to identify and consider any defensive driving habits that could help you, your fleet driver, and the general public remain safe.

As an important note, the event recording service offered by URS is entirely voluntary but you accept the service under a restriction of use. Under no circumstances should any video footage be forwarded, recorded, captured, or otherwise kept outside of the SmartDrive Driver App. Further, no video footage should ever be shared with anyone apart from United Road management at any time or for any reason. If law enforcement or any other person asks for footage refer them to the United Road Safety Department. For clarity, the prohibition on forwarding and sharing specifically includes all social media platforms. **Violation of any of the items in this notice could result in a notice of breach of contract or termination of contract.**

Q: Is my driving, or that of my fleet driver, going to be judged by company?

A: While all improper conduct that could result in unsafe service cannot be catalogued, there are several acts that URS believes illustrate unsafe and therefore unacceptable service. We encourage our ICs to use independent business judgement to guide their delivery and service decisions. This document does NOT set forth an exhaustive list of potential unsafe conduct. The Company realizes that some types of events generated, such as vehicle control and unsafe lane management, can be but are not always indicative of unsafe driving behavior; as such the IC is encouraged to analyze each event. If a specific event or a pattern of events related to safe operation as defined by the ICSA emerges, the company may issue a Notice of Progressive Breach to the IC with documentation of the nature the breach. Such continued events may result in termination of the ICSA or disqualification of an individual driver.

Q: Where can I send any questions that I may have?

A: Questions can be sent to eventrecorders@unitedroad.com. Or, Independent Contractors may reach out to the United Road Safety Department if there are questions about any triggered events. The Company will attempt to help the IC understand the issue(s) as well as the implications of such further unsafe practice. Conversations will be had only between the Company and the IC, and the IC would be expected to manage themselves and their Fleet Drivers accordingly.

